

THE SCRAP EXCHANGE

Creative Reuse Center

Effective Stakeholder Management

Volunteer Management

Ann Woodward



MISSION

The Scrap Exchange
promotes creativity,
environmental awareness,
and community
through reuse.



The Creative Reuse Center



Volunteers

They are part of all aspects of TSE

- Retail Store
- Artists Marketplace
- Art Gallery –
- Workshop/Birthday Party/Room/Open Studio
- Collection service and Drop off Donations
- Governance



Materials TSE Collects



Overview of Volunteerism

- Over 500 volunteers annually
- 4500 hours equivalent to 13 hours,358 days of the year.
- Volunteers come from: the community, schools, universities, group homes, agencies.
- Partnerships with court system and federal programs



Volunteer Management

- Reuse industry: takes a lot of hands to move materials
- Balance between volunteers and staff
- Intangibles from volunteers
- Specific knowledge based
- Respectful environment that fosters community connections



Volunteer Drawing



We Need All The Help We Can Get



Volunteers

Serve Many Functions

- Ongoing staff positions
- One time
- Weekly
- Seasonal
- Annual
- Board and committees



More Materials



Management Tools

- Recruit
- Maintain standards and promote accountability
- Orient and provide information
- Train and teach skills
- Provide advice and support
- Role model and mentor



Paper, Fabric, Industrial Discards



Retention and Rewards

- Parties/Events
- Unique gifts
- Holiday events
- Community wide
- Crafting for special needs



THE STORE



CONTACT INFORMATION

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